



CULTURAL
CITIZENSHIP
REPORT

2025

Commitment to communities
and territories

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#ZEROPAPER

As in previous years, given Aguas Andinas commitment to the sustainable development of the planet, this integrated report is available exclusively in digital format. Protecting the environment is a shared responsibility. We appreciate your understanding and support



Message from the CEO

At Aguas Andinas, our mission goes beyond providing water and sanitation services to more than 7 million people in 49 municipalities across the Metropolitan Region. We are driven by our commitment to being a socially responsible, approachable, and transparent company that actively contributes to the well-being and future of the communities we serve. I am therefore pleased to present our 2025 Cultural Citizen Report, *Commitment to Communities and Territories*, in which we outline the initiatives we have launched to strengthen trust, dialogue, and cooperation with society at large.

This document expresses the conviction that water is a fundamental right and that its responsible management must go hand in hand with ongoing engagement with people and communities. Through programs focused on dialogue, social investment, and education, we have sought to create shared value by encouraging the active participation of residents, government officials, and community organizations.

These efforts are part of our corporate mission: to help ensure that people can always live in healthy environments through sustainable water and sanitation services, by

promoting concrete projects and solutions such as Biocidad so that future generations can continue to have access to water even under increasingly extreme conditions.

Our commitment, however, goes beyond the urban concession. We have taken an active role in ensuring access to safe drinking water in rural areas, supporting the Rural Sanitation Services in their management and development efforts. Through the Rural Services and Human Access to Water Unit, we provide technical advice, training, and comprehensive support to ensure that communities have a continuous, high-quality water supply. In addition, through agreements with the Ministry of Public Works, we manage and administer construction, improvement, and expansion projects for rural services in the Metropolitan Region. This work has allowed us to strengthen strategic partnerships with municipalities, the Association of Rural Municipalities (AMUR), social organizations, and public entities, generating innovative and sustainable solutions that improve the quality of life for thousands of families by narrowing gaps in access to resources—gaps that, unfortunately, still exist, but which we are resolutely working to reduce.

I would like to thank everyone at Aguas Andinas, our strategic partners, and the communities that have actively participated in these projects. Their commitment and collaboration have been essential to building positive relationships and finding sustainable solutions that improve the quality of life for people living in both urban and rural areas.

I am convinced that, by working together, we will continue to strengthen the sustainability of water and sanitation services, ensuring increasingly universal access and contributing to Chile's social development. This report is an invitation to continue building a future in which water is a source of well-being, equity, progress, and security for all.

José Sáez Albornoz
Aguas Andinas CEO





Aguas Andinas' Purpose

Aguas Andinas provides access to drinking water and sanitation for the Metropolitan Region, amid the complex environmental challenges facing the Maipo River basin and its residents, thereby making a significant contribution to sustainable social, environmental, and economic development.

We are proactively working to play a role in adapting to climate change by thinking creatively and acting as a socially responsible company toward our community, employees, customers, and shareholders.

We firmly believe that integrated and responsible water management is the best strategy for addressing this urgent need—one of the utmost importance to today's society and future generations—and for creating shared value.

We are committed to ensuring the **sustainability**
of the **water and sanitation services**
we provide to **people**
helping them to enjoy a **healthy living environment**
at **all times.**

The initiatives guided by this Purpose are carried out in three areas, or "Aguas Andinas Purpose Territories":



Promote
environmental
education and
awareness.



Build positive
community
relations.



Caring for our environment and
its ecosystems (the watershed,
its rivers and tributaries, the city,
and the natural landscape)

Aguas Andinas is committed to playing a significant and proactive role in addressing the challenges facing our planet, leveraging all its capabilities, expertise, and human resources to help make our region a global leader in the responsible and sustainable management of water as a vital resource for human progress.



Community Relations Policy

At Aguas Andinas, we are committed to ensuring the sustainability of the water and sanitation services we provide to people, helping them to always live in a healthy environment.

In this context, we aim to conduct our operations in a way that ensures the sustainable development of our key stakeholders, including the diverse communities living in the Metropolitan Region, with whom we seek to build relationships based on trust, transparency, dialogue, and collaboration.

We embrace our role as a socially responsible company, committed to making a positive social impact in our communities and striving to improve people's quality of life in three key areas:

Dialogue



We establish partnerships and collaborations with community-based and/or regional organizations, local governments, and other stakeholders to address shared needs and concerns, particularly within the areas affected by our major infrastructure projects and the key initiatives we undertake in the city.

Social Investment



We implement social programs that create shared value in communities, with a focus on local development and sustainability, as well as helping to provide access to clean water and sanitation. We also promote the preservation and promotion of our archaeological and cultural heritage, recognizing the importance of preserving and promoting local culture in the communities we serve.

Education



We develop educational programs and awareness campaigns on the importance of sustainability and environmental protection, sharing our expertise in water resource management and highlighting its importance in the lives of communities.



Community Relations at Aguas Andinas

01



Dialogue

Conexión Ciudadana (Citizen Connection)

An Aguas Andinas program that proactively manages community relations during construction projects in public spaces, with a focus on minimizing impacts and building trust.

It operates using a four-phase methodology: preliminary information, on-site support, project closure, and follow-up, ensuring ongoing communication with communities and municipalities.

At the center of it all is the regional manager, who serves as a direct liaison between residents, local authorities, and internal teams, addressing concerns and aligning expectations.

The program brings in contractors through common communication standards and service protocols, promoting project execution that aligns with the principles of sustainability, shared responsibility, and shared value.





Dialogue



Mesas de trabajo (Working Groups)

Aguas Andinas holds community working groups with residents of neighborhoods adjacent to its biofactories, in compliance with the RCA. These forums provide an opportunity to share information, engage in dialogue, and ensure transparency in water purification and treatment processes.

The program includes guided tours of the facilities and an annual social investment plan, with a focus on education, preventive health, and community development.

This relationship, which has lasted for more than 14 years, strengthens trust and ties with neighboring communities.



27

working groups in the five communities of Pueblito La Farfana, Casas Viejas, Maipú Urbano, Montenegro, Rungue, and El Trebal.

9

guided tours of the biofactory facilities

Compliance with the annual investment plan



Dialogue



Integración territorial (Territorial Integration)

The Territorial Integration Program aims to educate communities near our operating plants about the urban water cycle.

This program has allowed residents living near an Aguas Andinas facility for decades to learn about its production processes at sites such as La Dehesa, Santa Olga, La Florida, Vizcachas, San José de Maipo, Talagante, and Cerro Negro Lo Mena.

The program helps raise awareness among residents about the proper use of water and the sewer system.



8 community mapping projects

8 integrated facilities

120 participants



Social Investment



Fondos concursables (Community grants)

Aguas Andinas is launching community grant programs in Til Til, Padre Hurtado, and Maipú-Pudahuel to fund local projects with a focus on sustainability.

The initiatives prioritize environmental education, community infrastructure, and economic development, and are aimed at social organizations with valid legal status.

The process includes training for leaders, technical evaluations or community voting, and funding for project implementation.

Now in its 10th year, the program promotes community development and strengthens citizen participation.



- 197 projects submitted
- 108 winning projects
- 60 startups submitted
- 30 winners
- 6 winners in the talent category

Social Investment



Fondo de arranques (Water Connection Fund)

A program launched in 2022 that supports vulnerable families without access to drinking water and sewer services by subsidizing up to 80% of the connection cost, in coordination with local municipalities.

The initiative prioritizes critical cases involving health risks, empowering the affected households and improving their quality of life.

Its impact was measured using SROI, showing that for every peso invested, \$2.2 in social return is generated, with improvements in health, well-being, and public health.



16 households connected to utilities

1 foundation

Santiago Water Fund Agreement for 21 New Families





Social Investment



El Futuro es Femenino (The Future is Female)

This is an Aguas Andinas program that trains female heads of household in plumbing, promoting their entry into the workforce in a historically male-dominated field through partnerships with SERNAMEG, OTEC, and educational institutions.

The training combines theory and practice and includes preparation for SEC certification.

A 2024 SROI study found a social return of \$3.50 for every peso invested, with impacts on economic independence, well-being, and gender equality.

55 participants

15 boroughs in the RM

93% retention rate

15 interns

3 hirings by a contracting firm



Education



Agua en Curso (Water in Motion)

An educational program by Aguas Andinas that raises awareness among students in grades 4 through 10 about the urban water cycle and sustainable water management through hands-on and interactive activities.

The initiative reaches 100 establishments in the Metropolitan Region each year and relies on partners such as environmental ambassadors, who bring technical knowledge into everyday life.

Agua en Curso promotes responsible water use and shared responsibility in addressing the water crisis.

80 schools

17 boroughs

16,675 students

1,419 families





Education



Juégatela por el Agua (Take a Chance on Water)

An environmental education program that engages Aguas Andinas employees as speakers in schools throughout the Metropolitan Region, targeting students from kindergarten through 8th grade.

Through interactive talks and educational materials, the program explores the water cycle, the role of Biofactories, and current water challenges.

The initiative strengthens ties with the educational community and promotes responsible habits and environmental stewardship from an early age.

52 volunteers

2,671 students

51 schools

Education



Visitas guiadas (Guided visits)

An Aguas Andinas program that educates the community about the integrated urban water cycle—from collection and purification to treatment at Biofactories and reuse—through visits to key facilities in the Metropolitan Region.

Designed for municipalities, SLEPs, educational institutions, and regional organizations, it provides insight into on-the-ground operations, thereby enhancing transparency, trust, and shared responsibility in the use of water resources.

11.801 visitors

99% global satisfaction

99% awareness level

45 RM communities

8 boroughs outside the RM





Beyond the concession

02

In line with its corporate mission, Aguas Andinas's primary commitment is to work toward universal access to water. This means making every effort and utilizing all available resources to implement innovative, effective, and sustainable solutions so that everyone has access to this vital resource. By doing so, the company helps bridge the digital divide and makes a tangible contribution to the country's development.



What are Rural Sanitation Services?

Formerly known as Rural Drinking Water Committees, today's RSS (Rural Sanitation Services) are nonprofit organizations established within communities to provide drinking water to residents of non-urban areas of the country, where water utilities typically do not operate.

Its responsibilities include maintaining the service and performing all tasks necessary to ensure the supply of clean, safe water for human consumption. This encompasses the comprehensive management of the drinking water network, including water resource management, the construction and operation of systems, as well as setting and collecting user tariffs.

The RSS are made up of residents from the same communities who are motivated to help improve the quality of life for families. Most of them are older adults who take on administrative and technical roles without pay and generally without specific training for these positions.



Rural Context

Just as in urban areas, water supply in rural areas has been affected by climate change and the reduced water availability associated with this phenomenon, with impacts on both agricultural activity and human consumption, and a direct link between poverty and access to safe drinking water. Furthermore, recent changes to the regulatory framework assign new roles to the government, community organizations involved in drinking water services, and sanitation companies.

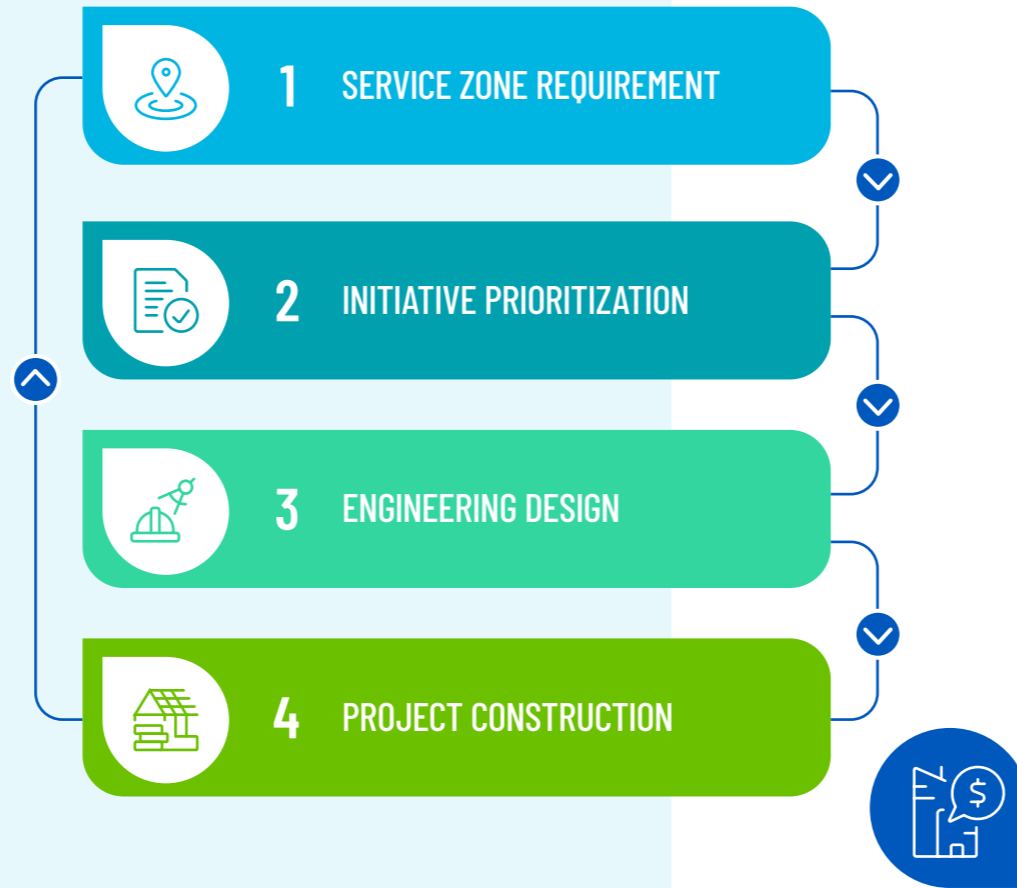
Given this climate, social, and political context, and in response to the requirements of the Ministry of Public Works (MOP), Aguas Andinas established the Rural Services and Human Access to Water Unit, which currently reports to the Office of Strategy and Corporate Affairs. Through this unit, which is made up of professionals from various disciplines, the company has taken on a leading role in providing comprehensive support to communities. Through consulting, training, and technical assistance, the goal is to ensure that the design, implementation, and overall management of projects comply with current regulations. The aim is to ensure a continuous, high-quality water supply, which in turn promotes the well-being of those who live and work in rural areas of the Metropolitan Region.



The Aguas Andinas Model

Successful operational work requires close ties and a relationship of trust between the organization and the communities. To this end, the company developed a community engagement model based on frequent visits by the team to the RSS communities, with a focus on their spaces, culture, and local identity. These visits include a variety of activities focused on providing information, active listening, participation, education, and raising awareness about responsible water use. This relational model focuses on engaging residents, meeting their needs, and resolving problems.

To achieve this objective, Aguas Andinas' Rural Services and Human Access to Water Unit consists of three divisions: Design, Construction, and Comprehensive Sanitation Advice. This structure lets the unit take a coordinated approach to the various aspects of rural projects. These projects can originate from various sources and must go through a series of phases, supported by analyses and studies, before becoming a public sanitation project that is approved by the relevant authorities.



Strategic partnerships

Strategic partnerships are pivotal to the relational model, as it facilitates the acquisition of resources and access to the knowledge and capabilities of various stakeholders. These partnerships also promote technical, financial, and social sustainability by encouraging community participation and ensuring better coordination in the planning, implementation, and maintenance of drinking water systems. A prime example of collaborative work is the agreement between Aguas Andinas and the Association of Rural Municipalities (AMUR).

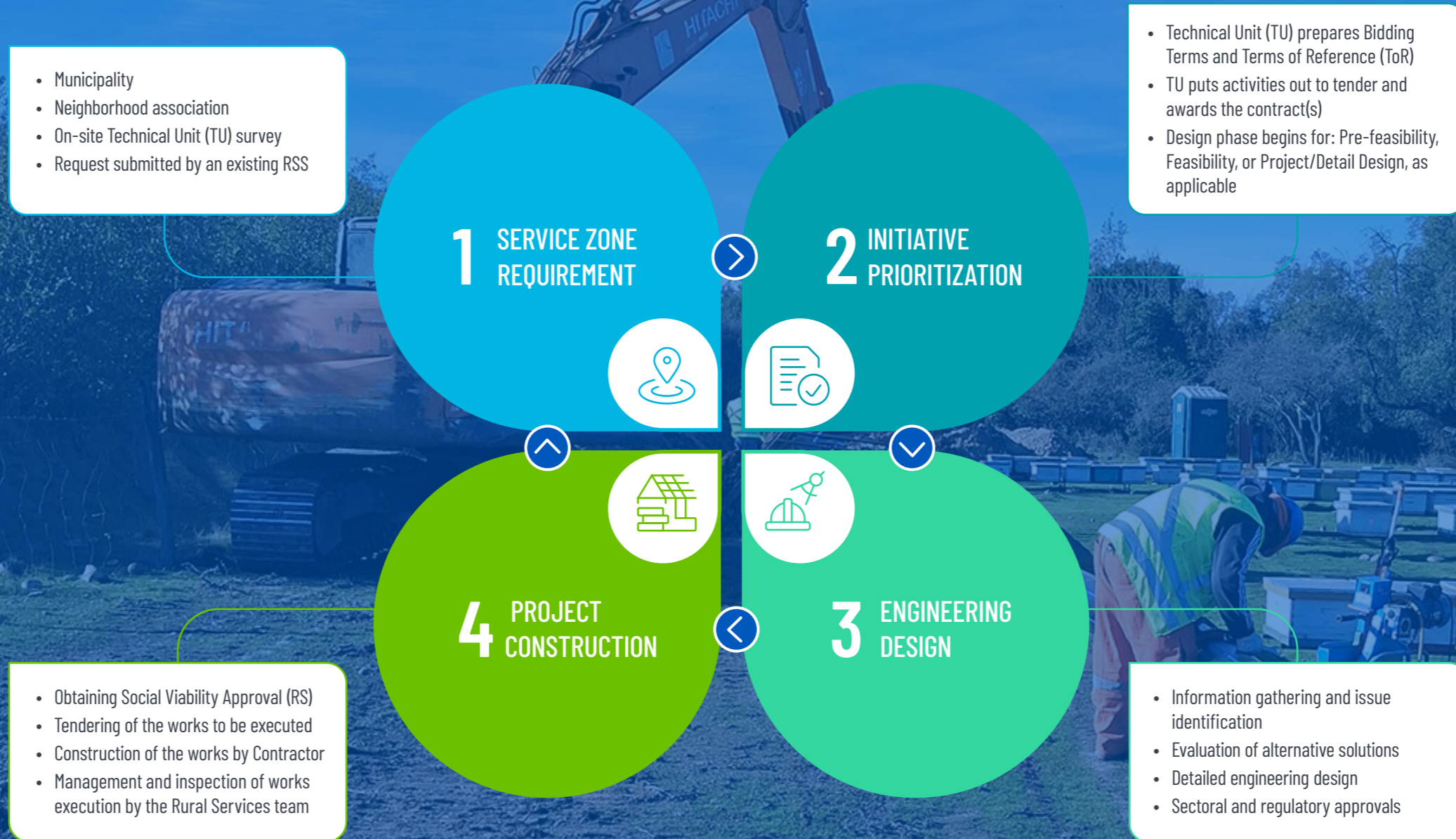
Investments in Rural Drinking Water 2015–2027

The sanitation model in rural areas places significant emphasis on the implementation of projects by government agencies. Under the current regulatory framework, the Directorate of Water Works (DOH) is primarily responsible for carrying out maintenance and expansion projects for the RSS. Aguas Andinas has supported the government investment process by providing technical assistance in the form of design and construction inspections.

Recent trends in sanitation infrastructure investment in rural areas of the metropolitan region show a steady increase between 2015 and 2020. Subsequently, investment amounts increased significantly through 2024. Starting in 2025, with the expiration of the agreements with the DOH due to the implementation of Law 20,998 on SRH, a decline in investment is projected.



Project Lifecycle





Design

Under the agreement signed between Aguas Andinas and the DOH, the Design Department was part of the Project Management Unit and was responsible for managing and reviewing projects, promoting investment initiatives, responding to requests for information, and conducting feasibility studies, among other duties. Contracts signed before the agreement expired remained in effect, which meant that some of these tasks continued even after the contractual relationship with the government had ended.



The Design Department aims to contribute to the development of RSS, improve the quality of life in communities, identify solutions that meet their needs, and assist them in securing funding to carry out their projects.

DESIGN TEAM

The Design team applies its comprehensive technical expertise to the development of engineering projects, proposing solutions that are both technically feasible for community operations and economically viable for funding entities.

>  Project manager (1)

>  Technical study inspectors (4)

>  Social assistant (1)

>  Paralegal (1)

>  Attorney (1)

Scope of action

PREPARATION OF BIDS

This task is carried out jointly with the Works team. Projects soon to be tendered are reviewed for their hydraulic, legal, and construction aspects, and the documents—such as Special Technical Specifications (ETE), drawings, etc.—that are submitted for bidding are refined.

REVIEW OF INFORMATION REQUIREMENTS

In the construction of any project, it is common for there to be differences between the design and the actual implementation. Given this situation, the Technical Construction Inspectors handle requests or inquiries submitted by the contractors currently carrying out the projects. This request is forwarded to a Technical Inspector, who provides a response within a timeframe agreed upon by both parties.

EASEMENTS AND EXPROPRIATIONS

Legal professionals are responsible for establishing the right-of-ways and water rights required for both the design phase and the construction work. The result is a public deed, registered with the Real Estate Registry in the name of the RSS.

The team is also working on preparing the land acquisitions required for the projects, reviewing title surveys, drawing up plans, and submitting the documentation to the DOH. It also monitors ongoing expropriations, assisting appraisers until the government takes physical possession of the expropriated property.



Continuous growth

The department's policy of continuous improvement is reflected in various milestones and achievements. Most notably, this includes updating the design criteria for engineering projects by establishing new conditions and parameters that are better suited to the needs of each RSS, based on its geographic location and specific circumstances.

Spending on engineering projects that provide solutions to improve drinking water systems has risen steadily.

HISTORICAL DESIGN SPEND (MCH\$)

2015-2016 108

2017-2019 944

2019-2021 1,091

2022-2024 2,745



Various agreements signed between Aguas Andinas and the Water Works Directorate (DOH, for its Spanish acronym) underscore the public sector's need for the company's technical expertise.



In 2023, the Ministry of Social Development and Family approved the San Pedro Sur project, which **benefits 6,000 families** in six rural communities within the municipality of San Pedro. The total cost of the project exceeds \$30 billion and is the largest in the history of rural drinking water projects.



Between 2022 and 2024, ten contracts were completed, covering improvement and expansion designs for 32 locations in the Metropolitan Region, broken down as follows:

4

projects to install water services in communities that lacked any kind of infrastructure for drinking water supply.



7

nitrate removal plants to improve water quality.



27

expropriations.



9,447

new water connections.



24

new surveys for the areas under study.



343,210

ml of planned pipelines.



23

new retention ponds



212

easements equivalent to 50 km of road.





New ideas, new challenges

The Design department's forward-looking approach focuses on identifying new opportunities for collaboration with RSS, with the aim of strengthening synergies among organizations to address emerging issues and develop innovative solutions. In this regard, ideas are being generated—based on the RSS' own needs—to develop feasible projects that can be put out to bid in the future, with the company taking responsibility for inspecting them.

The most ambitious challenge is to establish a comprehensive partnership with organizations such as the Public Works Ministry, the Regional Government, AMUR, AMUCH, municipalities, foundations, and others, in order to develop a portfolio of new projects for the Regional Sanitary Services (RSS) and produce the corresponding designs.



Along these lines, the Design Department currently has a portfolio of projects under development and management totaling an estimated \$200 billion in investment, which could **ensure access to drinking water for more than 120,000 people** in the Metropolitan Region, representing an

opportunity to transform the rural sanitation landscape of the Metropolitan Region over the next six years, through the implementation of new projects that ensure continuous, high-quality access to drinking water for thousands of families.





Construction

Similar to the Design Department, and under the agreement signed between Aguas Andinas and the Water Works Directorate, the Construction Department is part of the Project Management Unit and is currently responsible for the essential tasks of soliciting bids, inspecting, and managing construction projects once funding has been secured. As is the case throughout the rest of the company, a commitment to rural communities lacking access to safe drinking water is a constant feature of this division's work.

CONSTRUCTION TEAM

The Construction team applies its comprehensive technical expertise to the development of engineering projects, such as the construction of drinking water systems, improvements and expansions to drinking water systems, and the construction of wells, ensuring quality control at every stage of the project as well as the administrative process.

➤  Construction Coordinator (1)

➤  Construction Technical Inspector - CTI (9)

➤  Investment Professionals (1)

➤  Risk Prevention Specialist (1)

Scope of action

- PREPARATION OF BIDS.
- CONTRACT DRAFTING

(Contractor, Aguas Andinas).
- REVIEW OF PROCEDURES ASSOCIATED WITH EACH OF OUR PROJECTS.
- REVIEW OF POTENTIAL PROJECT MODIFICATIONS.
- EMPLOYMENT HISTORY CHECK.
- MONITORING OF CONSTRUCTION SCHEDULES.
- RISK PREVENTION.



Main Services

The services provided by this department to the RSS focus on preparing bidding documents for construction projects in preparation for the subsequent bidding process. In addition, the scope of work includes contract management and the review of construction contracts, along with all related administrative tasks.

With regard to the bidding process, the project is reviewed on-site, and if there are any discrepancies between the design and the existing conditions, observations are documented for the Design Department to address. Once the necessary corrections have been made, all documents are submitted and the bidding process is conducted through the Aguas Andinas procurement department. The documents submitted by the bidders are thoroughly reviewed to ensure compliance with the terms and conditions. Once a project has been awarded, the Works Technical Inspection (WTI) oversee its execution by the selected contractor, both from a technical standpoint and in terms of administrative matters.

Inspection work is carried out in accordance with standards that are constantly being updated, as the diversity and dynamic nature of the projects have required the construction team to develop specific procedures for

each of the critical activities in the process. This has made it possible to ensure a coordinated and effective approach, establishing benchmarks and points of comparison for implementing improvements to minimize potential deviations.

The Public Works team also assists contractors in obtaining the permits required for the construction of drinking water systems from agencies such as the Department of Transportation, SERVIU, and others.

In recent years, the Public Works Department has handled an average of 18% of the existing RSS in the Metropolitan Region annually, including those managed by committees and cooperatives. The main consultations took place in:

- Tenders
- Utility Construction
- System improvements
- Reverse osmosis systems
- Iron-manganese filters

Over time, this technical unit has strengthened its technical and operational capabilities through close collaboration with contractors, other departments within the company, the Water Works Directorate (DOH, for its Spanish acronym), and other stakeholders. Furthermore, the involvement of the communities themselves has made it possible to incorporate innovative practices and advanced technologies into rural drinking water management, thereby improving the efficiency and sustainability of the projects.



Some of the projects we have successfully completed in recent years include:

- Improvement and Expansion of RSS Services at Las Canteras, Colina.
- Improvement and Expansion of the Manuel Rodríguez RSS Services, Colina.
- Improvement and Expansion of the RSS Service in La Palma de Ibacache, María Pinto.
- Construction of the Quincanque Rural Sanitation Facility, San Pedro.
- Improvements and Expansion of the RSS Nuevo Porvenir Service Center in Lampa.
- Among others

In the countryside

Project inspections remain in effect under the contract with the DOH, and construction projects will continue to be put out to bid throughout 2026. Going forward, the department will continue to provide services to other government agencies willing to invest in projects that benefit the community through social initiatives related to both drinking water and sewer systems.

Although progress in expanding sanitation service coverage has increased significantly in recent years, challenges remain that require the expertise of the Civil Engineering team. Its professionals are aware of this and are committed to continuing to contribute to the development of rural areas in the Metropolitan Region.








Comprehensive Sanitation Advisory services

The goal of the Comprehensive Sanitation Advisory Team (CSA) is to provide advice and assistance to RSS leaders and staff in the Metropolitan Region on various issues relevant to their operations, administration, and maintenance of systems, as well as to the management of requirements and observations from external entities, such as municipalities, the Internal Revenue Service, the Department of Health, and others. To achieve this goal, Aguas Andinas assembled a multidisciplinary team that includes professionals in fields such as accounting and risk prevention, as well as field staff to maintain close contact with the rural communities it serves. Currently, the area consists of:

COMPREHENSIVE SANITATION ADVISORY TEAM

The work of the Comprehensive Sanitation Advisory Unit (CSA) begins with on-site visits, assessing each organization's needs and expectations. Based on this assessment, a work plan is developed that outlines tasks and commitments for both parties, formally documented in meeting minutes.

-  Area coordinator (1)
-  Social workers (1)
-  Social workers (1)
-  Electromechanical Technicians (2)
-  Administrative support (1)



Services

Among the services offered by CSA, training in legal, accounting, technical, administrative, and IT matters stands out. In addition, it organizes visits to water treatment plants, refresher sessions, and various on-site activities, with the aim of equipping leaders with the necessary skills to ensure successful and sustainable management.

For each issue addressed, close collaboration with local leaders is aimed at providing them with the necessary tools to learn how to manage their rural drinking water projects and become self-sufficient in the future.

With over a decade of experience working alongside the RSS, Aguas Andinas has established itself as a reliable, proactive, and approachable partner that contributes effectively to local development. This is demonstrated not only by customer satisfaction surveys but also by the fact that every year more organizations turn to the company's services and choose to remain with it.

The Comprehensive Sanitation Advisory Division provides support to the Regional Sanitation Services (RSS) in areas such as:

- Administrative and Community Affairs
- Finance, Accounting, and Human Resources
- Technical, Operational, and Emergency Services
- Risk Prevention
- Design, construction, and sanitation
- Support and guidance at members' meetings and general assemblies
- Legal advice on property matters (water rights and land)
- Assistance with complaints filed by members and users with the SISS and Sernac



SUPPORT DURING MEETINGS

A recently added service is support for RSS leaders and workers at general membership meetings. This allows the CSA team to build a connection with the communities that goes beyond the work they had been doing, positioning the company as an entity that collaborates in the local management of these organizations.



NEW TECHNOLOGIES

In line with Aguas Andinas' environmental commitment, the report also emphasizes the use of new drinking water treatment technologies designed to reduce levels of nitrates, sulfates, and other contaminants found in agricultural areas. The company's team of experts advises the committees on their obligation to conduct chemical analyses of their water and verify that the parameters are within the authorized limits.



APPLICATION FOR FUNDING

In addition, under a partnership agreement signed with the Undersecretary of the Interior in 2024, the company is assisting the RSS in its application to the President's Social Fund.



CSA figures 2025

58
RSS
committees
served

38
contracted
consultings

35 thousand
Families approx.

15
services
provided free
of charge

5
Services with
limited free access
(3 months)



Looking to the future

Looking ahead, the division is committed to strengthening the company's position as an expert in drinking water and wastewater services throughout the territory outside the concession area. To this end, we have established a set of action plans aimed at continuously improving and expanding the services we offer, always incorporating proven methodologies, updated capabilities, and state-of-the-art technology.

For example, in order to improve project monitoring, a quarterly report will be generated to provide traceability and support for project development. In addition, the curriculum for the certificate program on rural drinking water service operations—which is designed for administrative staff and workers at the RSS, is accredited by Sence, and is supported by the company's Training Department and the AIEP institute—will be revitalized and strengthened.

The public-private partnership model will remain a priority, strengthening Aguas Andinas' role as a strategic partner for stakeholders seeking to address the Metropolitan Region's water and sanitation challenges. This involves forging new partnerships and expanding the scope of existing ones.

A key focus for the coming years is to build on the capabilities that the company's team has developed over years of working closely with local communities. Thus, through the development of new products and services, ongoing feedback, and the creation of synergies, Aguas Andinas will continue to bring development and a better quality of life to rural communities.



Aguas Andinas, as an advisory body to the RSS, plays a key role in the operations and decision-making carried out by the organizations' leaders.



The advisory services provided by CSA help ensure the continuity of community radio stations and support them in growing, accessing technology, becoming more professional, and achieving self-sufficiency.



AGUAS
andinas®