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Human Rights Policy Aguas Group

VALIDATION ROUTE		
FUNCTION	POSITION	ORGANIZATIONAL UNIT
PRODUCED BY:	Director of Legal Affairs / Compliance Officer Aguas Group	Director of Legal Affairs / Compliance Officer Aguas Group
REVISED BY:	CEO / Director of Sustainability and Development	CEO / Director of Sustainability and Development
APPROVED BY:	Board of Directors	Board of Directors

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1. OBJECTIVES

For the companies that are part of the Aguas Group, respect and protection of human rights is something that we watch over on a daily basis. This is established in the Code of Ethics, which stipulates that the companies that are part of the Aguas Group have for many years shared a culture of commitment to human rights and respect for human dignity. In this sense, the company has implemented this Human Rights Policy, which aims to specify these principles and serve as a guide for action within the Company and its value chain.

2. SCOPE

This Policy applies to all the companies that make up the Aguas Group (Aguas Andinas S.A., Aguas Cordillera S.A., Aguas Manquehue S.A., Empresa de Servicios Sanitarios de Los Lagos S.A., Gestión y Servicios S.A., Análisis Ambientales S.A., etc.), Ecoriles S.A. and Aguas del Maipo S.A.) and must be observed by all the people in these companies at all their organizational levels, hoping that our contractors and other business partners, acting on behalf of the company in Chile or abroad, adopt the principles stated in this policy.

Additionally, it applies to all companies, subsidiaries and associations on which any company of the Aguas Group has control. In those cases in which the company lacks such control or has equal participation with other associates, it should be urged to adopt and implement policies and measures that contribute to the respect and protection of Human Rights.

3. RELATED DOCUMENTS

The documents that complement and / or serve as reference for this policy are, among others, the following:

- Code of Ethics.
- Sustainability Policy.
- Compliance Policy.
- Anti-corruption policy and associated procedures.
- Crime Prevention Model.
- Procedure for Complaints, Investigation and Sanctions.
- Donations and Sponsorship Policy.
- Purchasing Policy.
- Suppliers Decalogue.
- Policy of Equality and Reconciliation of Work, Family and Personal Life.
- Internal Rules of Order, Hygiene and Safety.
- Recruitment and Selection Policy.

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4. COMMITMENT

Our Human Rights Policy has been designed to encourage and reinforce compliance with the principles underpinning it, using due diligence as a framework for action, which allows us to assess the impact of our activities, so as to identify and prevent human rights risks, through the preparation of action plans, monitoring of indicators and ongoing communication. As a group, we promote a culture of compliance throughout the company in order to help ensure that integrity and respect for human rights are part of the actions of all employees of the Aguas Group, at all levels of the organization. In this sense, the commitment of senior management to meet the goals and objectives pursued is fundamental.

In view of the foregoing, this Human Rights Policy reflects our organizational commitment to lay the foundations for efficient recognition and management and continuous improvement in the area of human rights, which commits the entire organization to building a culture of integrity and respect for the high ethical standards that the Aguas Group promotes.

As a sign of the Senior Management's commitment to the management of a culture that promotes respect for human rights within the Company and in its value chain, this document has been approved by all the Boards of Directors of the Aguas Group companies and will be binding on the entire organization.

5. PRINCIPLES

As a group we recognize and respect all internationally recognized human rights and freedoms, including the International Bill of Human Rights, which includes the Universal Declaration of Human Rights, the International Covenant on Civil and Political Rights and the International Covenant on Economic, Social and Cultural Rights.

In addition, our group ensures that the fundamental rights of workers are observed in accordance with the ILO Declaration on Fundamental Principles and Rights at Work. We respect and promote freedom of association and freedom of union and the effective recognition of the right to collective bargaining, the elimination of forced or compulsory labor, the abolition of child labor and the elimination of discrimination in respect of employment and occupation.

The group refers, when necessary, to other international instruments for protection and respect for specific human rights related to certain circumstances, population groups and interested parties.

We are committed to observe and comply with Chilean legislation in all areas, including what is stipulated in Human Rights matters.

We seek to ensure consistency with the other policies of the company that relate to human rights issues and related areas, including our Sustainability Policy, Code of Ethics, Integrated Management Policy, Selection Policy, Gender Equality Policy and Reconciliation of Work,

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Family and Personal Life, Compliance Policy, Anti-Corruption Policy, Crime Prevention Model Law No. 20,393, Suppliers Policy, and the Suppliers Decalogue, among others.

We recognize that our operations cover all the management of the water cycle: water collection, water treatment, transportation and distribution of potable water, as well as the collection, treatment and management of wastewater. For this reason, we always seek to avoid impacts and mitigate the consequences on human rights that may be affected throughout the value chain, and repair, if appropriate, the people or groups of people who are affected by their rights as a result of our operations, strictly following the Guiding Principles on Business and Human Rights for the implementation of the United Nations framework of respecting, protecting and remediation.

6. COMPLIANCE AND IMPLEMENTATION

The Aguas Group is committed to taking actions to understand, declare and monitor the greatest risks of human rights violations.

As a first step, Aguas Andinas, signatory of the Global Compact, has signed the four commitments agreed within the framework of the National Action Plan on Human Rights and Business (PAN). These commitments include the following:

1. Elaboration of a Human Rights Policy.
2. Due diligence process.
3. Training for its interest groups in the field of Human Rights.
4. Grievance, claim or repair mechanisms.

In addition to this policy, our group carries out the due diligence process that identifies and evaluates the potential impacts and risks in the area of Human Rights.

As a result of the due diligence process, potential risks are identified, where they may occur in our operations or in our value chain or company-related activities, and what potential human rights issues may be relevant. Based on the above, the company undertakes to carry out action and/or mitigation and/or remediation plans in the necessary instances, and as appropriate.

The company is committed to training the organization in human rights issues.

7. NON-COMPLIANCE REPORT

Any worker or third party outside the companies of the Aguas Group who witnesses a breach of the provisions of this Policy may report it through the complaints channel of the Aguas Group available at Aquanet and on the company's website, or by contacting directly the Compliance Officer (compliance@aguasandinas.cl).

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8. SANCTIONS

Failure to comply with this policy must entail the sanctions provided for in the Law, employment contracts and the internal rules of order, hygiene and safety, which may range from reprimands to the termination of the work contract. In the case of suppliers and business partners, written censorship sanctions must be applied to the supplier's administration or immediate termination of the contract with the supplier in case of serious infractions.

The foregoing is without prejudice to possible labor, civil, administrative and/or criminal sanctions that may affect the offender.

9. MONITORING AND UPDATING

The Director of Sustainability and Development and the Compliance Officer will be in charge of ensuring compliance with this policy, and will report at least every six months to the Integrity and Compliance and Sustainability Committees, as part of the periodic report to senior management, as well as to the Board of Directors, at least annually.

An internal communication channel available to all workers to answer and resolve doubts about the application of this policy has been made available on the intranet and via email (compliance@aguasandinas.cl).

The Human Rights Policy will be reviewed and updated, if necessary, at least once every 2 years.

CHANGE CONTROL		
VERSION No.	DATE	OBSERVACIONES
01		Human Rights Policy Making